



National Assembly

# Request for Sealed Quotations for Non-Consultancy Services

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## PROCUREMENT OF SHORT MESSAGE SERVICES (SMS) SYSTEM FOR A PERIOD OF THIRTY-SIX (36) MONTHS

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**Procurement Reference No: NCS/RFQ/03-65/23/24**

National Assembly. Private Bag 13323, Windhoek, Namibia, Tel: 061-2882517,  
Email: [procurement.na@parliament.na](mailto:procurement.na@parliament.na)

<i>Company Name:</i>	
<i>Total Bid Price (Incl Vat)</i>	
<i>Contact Number</i>	
<i>Email Address:</i>	

**CLOSING DATE: 31 JANUARY 2024 @ 10H00**



## **National Assembly**

Private Bag 13323  
Windhoek  
Namibia  
Republic of Namibia

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Email: [parliament@parliament.na](mailto:parliament@parliament.na)

Ref: NCS/RFQ/03-65/23/24  
Enquiries: Saima Hailapa  
Tel: 288 2568

### **Letter of Invitation**

*All prospective Bidders*

*15 December 2023*

Dear Sir/ Madam,


#### **SUBJECT: PROCUREMENT OF SHORT MESSAGE SERVICES (SMS) SYSTEM FOR A PERIOD OF 36 MONTHS**


The National Assembly invites you to submit your best quote for the items described in detail hereunder.

Any resulting contract shall be subject to the terms and conditions referred to in the document.

Queries, if any, should be addressed to *Ms Saima Hailapa 0811601827 and Ms Hilde Kazongominja 0811456541*

Please prepare and submit your quotation in accordance with the instructions given or inform the undersigned if you will not be submitting a quotation.

Yours faithfully,  
  
.....  
Head: Procurement Management Unit



## SECTION I: INSTRUCTIONS TO BIDDERS

### 1. Rights of Public Entity

The National Assembly reserves the right:

- (a) to split the contract as per the lowest evaluated cost per item, or
- (b) to accept or reject any quotation; and
- (c) to cancel the quotation process and reject all quotations at any time prior to contract award.

### 2. Preparation of Quotations

You are requested to quote for the items mentioned in Section III by completing, signing and returning:

- (a) the Quotation Letter in Section II with its annex for *Bid Securing Declaration*
- (b) the List of Goods and Price Schedule Section III;
- (c) the Specifications and Compliance Sheet in Section V; and
- (d) any other attachment deemed appropriate.

You are advised to carefully read the complete Request for Sealed Quotations document, including the Special Conditions of Contract in Section VII, before preparing your quotation. The standard forms in this document may be retyped for completion but the Bidder is responsible for their accurate reproduction.

### 3. Validity of Quotations

The Quotation validity period shall be **180 working days** from the date of submission deadline.

### 4. Eligibility Criteria

To be eligible to participate in this Quotation exercise, you should:

- a) Have a valid company Registration Certificate, or certified copy certified by the Commissioner of Oath appointed in terms of the justices of the peace and Commissioner of Oath Act 1963 (Act of no.16 of 1963);
- b) Have an original valid good Standing Tax Certificate, or certified copy certified by the Commissioner of Oath appointed in terms of the justices of the peace and Commissioner of Oath Act 1963 (Act of no.16 of 1963);
- c) Have an original valid good Standing Social Security Certificate, or certified copy certified by the Commissioner of Oath appointed in terms of the justices of the peace and Commissioner of Oath Act 1963 (Act of no.16 of 1963);
- d) Have a valid certified copy of Affirmative Action Compliance Certificate, or certified copy certified by the Commissioner of Oath appointed in terms of the justices of the peace and Commissioner of Oath Act 1963 (Act of no.16 of 1963), proof from Employment Equity Commissioner that bidder is not a relevant employer, or exemption issued in terms of Section 42 of the Affirmative Action Act, 1998;
- e) Have a certificate indicating SME Status (for Bids reserved for SMEs);
- f) Submit bid valid security/Submit signed Bid-securing Declaration;
- g) have a written undertaking as contemplated in section 138(2) of the Labour Act, 2007;

- h) Submit certified identity copies of the shareholders;
- i) All the mandatory documents in terms of section 50(2) of the Public Procurement Act, 2015 (Act No 15 of 2015) as amended, should be valid at the closing date of the bid;
- j) The principle business should be in line with the nature of service required;
- k) Complete all spaces provided and initial each page of the standard bidding document;
- l) The bidder must submit a detailed quotation on its company letter head, in addition to Section III List of Goods and Price Schedule;
- m) Submit a valid confirmation letter from the bank.

#### **5. Bid Security/Bid Securing Declaration**

Bidders are required to subscribe to a Bid Securing Declaration for this procurement process.

#### **6. Delivery**

Delivery shall be 30 working days after acceptance/issue of Purchase Order. Deviation in delivery period shall not be accepted /shall only be considered if such deviation is reasonable. The following tests and inspections will be conducted on the goods at delivery:

Before delivery of the final product, you are required to submit sample of the minutes for approval.

#### **7. Sealing and Marking of Quotations**

Quotations should be sealed in a single envelope, clearly marked with the Procurement Reference Number, addressed to the National Assembly with the Bidder's name and contact information at the back of the envelope.

#### **8. Submission of Quotations**

Quotations should be deposited in the Quotation Bid Box located at National Assembly, ground floor not later than **31 January 2023 2024 at 10H00**, Quotations by post or hand delivered should reach Parliament- National Assembly, Private Bag 13323, Windhoek by the same date and time. Late quotations will be rejected.

#### **Opening of Quotations**

Quotations will be opened internally by the National Assembly immediately after the closing time referred to in instruction 8 above. A record of the Quotation Opening stating the name of the bidders, the amount quoted, the presence or absence of a Bid Securing Declaration, will be posted on the website of the Public Entity and available to any bidder on request within three working days of the Opening.

#### **9. Evaluation of Quotations**

The Public Entity shall have the right to request for clarifications in writing during evaluation.

Offers that are substantially responsive shall be compared on the basis of the following.

- **Total materials cost**

**10. Technical Compliance**

Bidders shall submit along with their quotation's documents, catalogues and any other literature to substantiate compliance with the required specifications and to qualify deviations if any with respect to Public Entity's requirements.

The Specifications, Performance Requirements and Compliance Sheet details the minimum specifications of the goods/items to be supplied. The specifications have to be met but no credit will be given for exceeding the specifications.

**11. Prices and Currency of Payment**

Prices shall be fixed in Namibian Dollars.

**12. Margin of Preference**

13.1 No margins of preference will be applied.

**13. Award of Contract**

The Bidder having submitted the lowest evaluated responsive quotation and qualified to supply the goods/items and related services shall be selected for award of contract. Award of contract shall be by issue of a Letter of Acceptance in accordance with terms and conditions contained in Section VI: Contract Agreement and General Conditions of Contract.

**14. Performance Security**

No performance security is required for this bid.

**15. Notification of Award and Debriefing**

The Public Entity shall after award of contract promptly inform all unsuccessful bidders in writing of the name and address of the successful bidder and the contract amount and post a notice of award on its website within seven (7) days. Furthermore, the Public Entity shall attend to all requests for debriefing made in writing within seven (7) days of the unsuccessful bidders being informed of the award.

## SECTION II: QUOTATION LETTER

*(to be completed by Bidders)*

*[Complete this form with all the requested details and submit it as the first page of your quotation with the Price list and documents requested above. A signature and authorisation on this form will confirm that the terms and conditions of the RFQ prevail over any attachments. **If your quotation is not authorised, it will be rejected.**]*

Quotation addressed to:	<b>NATIONAL ASSEMBLY</b>
Procurement Reference Number:	<b>NCS/RFQ/03-65/23/24</b>
Subject matter of Procurement:	<b>PROCUREMENT OF SHORT MESSAGE SERVICES (SMS) SYSTEM FOR A PERIOD OF THIRTY-SIX (36) MONTHS</b>

We offer to supply the items listed in the attached List of Goods and Price Schedule as per the defined specifications, and, in accordance with the terms and conditions stated in your Request for Sealed Quotations referenced above.

We confirm that we are eligible to participate in this Quotation exercise and meet the eligibility criteria specified in Section 1: Instruction to Bidders.

We undertake to abide ethical conduct during the procurement process and the execution of any resulting contract.

We have read and understood the content of the Bid Securing Declaration (BSD) attached hereto and subscribe fully to the terms and conditions contained therein. We further understand that this subscription could lead to disqualification on the grounds mentioned in Section 45 (2) (a) to (d) of the Public Procurement Act, 2015 (Act 15 of 2015).

The validity period of the Quotation is \_\_\_\_\_ days from the date of the bid submission deadline.

We confirm that the prices quoted in the List of Goods and Price Activity Schedule are fixed and firm and will not be subject to revision or variation, if we are awarded the contract **prior to the expiry** date of the quotation validity.

The delivery period offered from the date of issue of Purchaser Order/ Letter of Acceptance is as shown in the List of Goods items and Price Schedule.

### Quotation Authorised by:

Name of Bidder		Company's Address and seal	
Contact Person			
Name of Person Authorising the Quotation:		Position:	Signature:
Date		Phone No./Fax	

**Appendix to Quotation Letter**

**BID SECURING DECLARATION**

**(Section 45 of Act)**

**(Regulation 37(1)(b) and 37(5))**

**Date:** .....

**Procurement Ref No.:** .....

**To:** National Assembly

I/We\* understand that in terms of section 45 of the Act a public entity must include in the bidding document the requirement for a declaration as an alternative form of bid security.

I/We\* accept that under section 45 of the Act, I/we\* may be suspended or disqualified in the event of

- (a) a modification or withdrawal of a bid after the deadline for submission of bids during the period of validity;**
- (b) refusal by a bidder to accept a correction of an error appearing on the face of a bid;**
- (c) failure to sign a procurement contract in accordance with the terms and conditions set forth in the bidding document, should I/We\* be successful bidder; or**
- (d) failure to provide security for the performance of the procurement contract if required to do so by the bidding document.**

I/We\* understand this bid securing declaration ceases to be valid if I am/We are\* not the successful Bidder

Signed: .....  
[insert signature of person whose name and capacity are shown]

Capacity of:  
[indicate legal capacity of person(s) signing the Bid Securing Declaration]

Name: .....  
[insert complete name of person signing the Bid Securing Declaration]

Duly authorized to sign the bid for and on behalf of: [insert complete name of Bidder]

Dated on \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_  
[insert date of signing]

Corporate Seal (where appropriate)

[Note\*: In case of a joint venture, the bid securing declaration must be in the name of all partners to the joint venture that submits the bid.]

*\*delete if not applicable / appropriate*



## Republic Of Namibia

### Ministry of Labour, Industrial Relations and Employment Creation

Written undertaking in terms of section 138 of the Labour Act, 2015 and section 50(2)(D) of the Public Procurement Act, 2015

#### 1. EMPLOYERS DETAILS

Company Trade Name:.....  
 Registration Number :.....  
 Vat Number: .....  
 Industry/Sector: .....  
 Place of Business:.....  
 Physical Address:.....  
 Tell No.:.....  
 Fax No.:.....  
 Email Address:.....  
 Postal Address:.....  
 Full name of Owner/Accounting Officer:.....  
 .....  
 Email Address:.....

#### 2. PROCUREMENT DETAILS

Procurement Reference No.....  
 Procurement Description: .....  
 .....  
 .....  
 Anticipated Contract Duration: .....  
 Location where work will be done, good/services will be delivered: .....  
 .....

#### 3. UNDERTAKING

I ..... [insert full name], owner/representative  
 of ..... [insert full name of company]  
 hereby undertake in writing that my company will at all relevant times comply  
 fully with the relevant provisions of the Labour Act and the Terms and Conditions of Collective  
 Agreements as applicable.

I am fully aware that failure to abide to such shall lead to the action as stipulated in section 138 of  
 the labour Act, 2007, which include but not limited to the cancellation of the  
 contract/licence/grant/permit or concession.

**Signature:** .....

**Date:** .....

**Seal:**.....

Please take note:

1. A labour inspector may conduct unannounced inspections to assess the level of compliance
2. This undertaking must be displayed at the workplace where it will be readily accessible and visible by the employees rendering service(s) in relations to the goods and services being procured under this contract.



## SECTION III: LIST OF GOODS AND PRICE SCHEDULE

**QUOTATION FOR: procurement of short message services (sms) system for a period of thirty-six (36) months Procurement Ref No. NCS/RFQ/03-65/23/24**

INSTRUCTIONS TO THE PUBLIC ENTITY				INSTRUCTIONS TO BIDDERS					
At time of preparation of the RFQ, Columns A to D shall be filled in by the Public Entity. <i>[To be filled by the Public Entity]</i>				<b><u>Bidders shall fill-in columns E - I and fill the total</u></b> E= mark with a *if an equivalent is quoted F= Rate per unit <span style="margin-left: 200px;">G=Total price for one item (C x F)</span> • If an equivalent is quoted, please attach to your quote appropriate technical information & specification • Bidders shall fill in and sign the bottom section of this page					
A	B	C	D	E	F	G	H	I	
Item no.	Description of Services	Quantity required	Unit of measures	*	Price per unit NAD <sup>1</sup>	Total price without VAT NAD		Delivery weeks) (days/month)	Country of Origin
1	Short Code Monthly rental fee	1	Per month						
2	Incoming and outgoing SMS line	1	Per month						
3	Bulk SMS/Return SMS fee	10 000	Per SMS						
4	Incoming replies	20	Per SMS						
5	Once off setup/installation fee	1	each						
						<b>Grand TOTAL</b>			
NAME:		POSITION:		SIGNATURE			DATE		
NAME OF BIDDER:		ADDRESS:							

*Any other additional costs? If any, costing and an explanation of the additional cost is required below:*

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1. If Price quoted is subject to change in rate of exchange at the time of delivery of goods provide details hereunder:

Currency: ..... Exchange Rate: .....

If no base rate of exchange is given, the price shall be treated as firm in Namibian Dollars for all intent and purpose. Key notes: **NA=NOT APPLICABLE, NQ=NO QUOTE**

## SECTION IV: SPECIFICATIONS AND PERFORMANCE REQUIREMENTS

- Procurement of Short Message Services (SMS) System for a period of 36 Months
- SMSes should be usable for all 3 networks

## SECTION V: SPECIFICATIONS AND COMPLIANCE SHEET

Procurement Reference Number: NCS/RFQ/03-65/23/24

*[Bidders should complete columns C and D with the specification of the goods offered. Also state “comply” or “not comply” and give details of any non-compliance/deviation to the specification required. Attach detailed technical literature if required. Authorise the specification offered in the signature block below.]*

Item No	Technical Specification Required	Quantity required	Compliance of Specification Offered	Details of Non-Compliance/ Deviation (if applicable)
<i>A*</i>	<i>B*</i>	<i>C</i>	<i>D</i>	<i>E</i>
1	Shortcode Monthly rental fee			
2	Incoming and outgoing SMS line			
3	Bulk SMS/Return SMS fee (All 3 networks)			
4	Incoming replies			
5	Once off setup/installation fee			

*\* Columns A and B to be completed by Public Entity.*

### Specifications and Compliance Sheet Authorised By:

Name:		Signature:	
Position:		Date:	
Authorised for and on behalf of:		Company	

## SECTION VI: GENERAL CONDITIONS OF CONTRACT AND CONTRACT AGREEMENT

Any resulting contract shall be placed by means of a Purchase Order/Letter of Acceptance and shall be subject to the General Conditions of Contract (GCC) for the Procurement of Goods - Ref. **NCS/RFQ/03-65/23/24** on the website of the Public Entity (*insert website address*) except where modified by the Special Conditions below.

## SECTION VI: CONTRACT AGREEMENT

Any resulting contract shall be placed by means of a Purchase Order/Letter of Acceptance and shall be subject to the General Conditions of Contract (GCC) for the Procurement of Goods except where modified by the Special Conditions below.

## SECTION VIII: SPECIAL CONDITIONS OF CONTRACT

Procurement Reference Number: NCS/RFQ/03-65/23/24

The clause numbers given in the first column correspond to the relevant clause number of the GCC. *[This section is to be customised by the Public Entity to suit the requirements of the specific procurement].*

Subject and GCC clause reference	Special Conditions
<b>Purchaser</b> GCC 1.1(h)	The purchaser is: National Assembly
<b>Site</b> GCC 1.1(m)	The Site/final destination for delivery of the Goods is <b>National Assembly Parliament Building</b>
<b>Incoterms Edition</b> GCC 4.2(b)	Incoterms shall be governed by the rules prescribed in Incoterms 2010.
<b>Notices</b> GCC 8.1	<p>Any notice shall be sent to the following addresses:</p> <p>For the Employer, the address and the contact name shall be: <b>Saima Hailapa 0811601827</b></p> <p>For the Supplier, the address and contact name shall be:</p> <p>_____</p> <p>_____</p> <p>_____</p>

Subject and GCC clause reference	Special Conditions
<b>Disputes</b> GCC 10.2	The rules of procedures for arbitration proceedings pursuant to GCC 10.2 shall be as follows:  _____
<b>Delivery and Documents</b> GCC 13.1	The Goods are to be delivered within 14 days from the date of Purchase Order or Letter of Acceptance. The documents to be furnished by the Supplier are: Suppliers Invoice Signed delivery note.
<b>Price Adjustment</b> GCC 15.1	The price charge for the Goods supplied and the related Services performed <b>“shall not” be adjustable.</b>
<b>Terms of Payment</b> GCC 16.1	The structure of payments shall be: full payment following delivery of the Supplies and submission of an invoice and the documents listed in clause 13.1
<b>Terms of Payment</b> GCC 16.3	Payments shall be made not later than (30) thirty days after submission of an invoice and its certification by the Purchaser.
<b>Terms of Payment</b> GCC 16.4 (a)	The price <b>“shall not be”</b> adjustable to the fluctuation in the rate of exchange.
<b>Payment Period</b> GCC 16.5	The method and conditions of payments to be made to the Supplier under this Contract shall be as follows:  i) <b>On Acceptance:</b> The Contract Price of goods received shall be paid no later than thirty (30) days of receipt of the Goods upon submission of an invoice (showing Purchaser’s name; the Procurement Reference number, description of payment and total amount, signed in original, stamped or sealed with the company stamp/seal) supported by the Acceptance Certificate issued by the Purchaser.
<b>Performance Security</b> GCC 18.1	(i) No performance security is required for this bid
<b>Packing</b> GCC 23.2	The packing, marking and documentation within and outside the packages shall be: Based on the supplier
<b>Transportation</b> GCC 25	The Goods shall be delivered: <i>[Incoterm for transportation]</i> .

### SCHEDULE 3 QUOTATION CHECKLIST SCHEDULE

*[Public Entity to update this Checklist to ensure that it contains the documents required from Bidders for the specific procurement]*

**Procurement Reference No.: NCS/RFQ/03-65/23/24**

Description	Attached	Not Attached
Quotation Letter		
List of Goods and Price Schedule		
Specification and Compliance Sheet		
A Signed Bid Securing Declaration		
A valid company Registration Certificate;		
An original valid good Standing Tax Certificate		
An original valid good Standing Social Security Certificate		
A valid certified copy of Affirmative Action Compliance Certificate, proof from Employment Equity Commissioner that bidder is not a relevant employer, or exemption issued in terms of Section 42 of the Affirmative Action Act, 1998		
A certificate indicating SME Status (for Bids reserved for SMEs);		
Certified identity copies of company shareholders		
Submit a valid confirmation letter from the bank.		

***Disclaimer:*** *The list defined above is meant to assist the Bidder in submitting the relevant documents and shall not be a ground for the bidder to justify its non-submission of major documents for its quotation to be responsive. The onus remains on the Bidder to ascertain that it has submitted all the documents that have been requested and are needed for its submission to be complete and responsive.*